



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.Com. DEGREE EXAMINATION – COMMERCE

SECOND SEMESTER – APRIL 2015

CO 2816 - HUMAN RESOURCE MANAGEMENT

Date : 18/04/2015

Dept. No.

Max. : 100 Marks

Time : 01:00-04:00

Part - A

Answer **ALL** questions.

10 x 2 = 20

1. What is the scope of Human Resource Management?
2. What is the purpose of the major Models of Human Resource Management?
3. Define Human Resource Planning.
4. What is Job Description?
5. What are the goals of Human Resource Development?
6. What do you mean by Personal Competency Maturity Model?
7. Define quality of work life.
8. What are the objectives of Career Planning?
9. What do you mean by “Halo Error” in Performance Appraisal?
10. What is Factor Comparison method in Job Evaluation?

Part - B

Answer any **FOUR** questions.

4 x 10 =40

11. What are the activities that can enhance Human Resource competitiveness?
12. What are the strategies to combat the attrition problem?
13. What are the methods of Competency Mapping in an organization?
14. How is the Quality of work life measured?
15. “Workers Participation in management”- Explain.
16. Explain the Individual Incentive Schemes.
17. What are the Intra-mural welfare measures?

Part - C

Answer any **TWO** questions.

2 x 20 = 40

18. Explain the four models of Human Resource Management.
19. Describe Recruitment Process.
20. Explain the Standard and Customized Training Modules that is required for your company.
21. Describe the different methods of Performance Appraisal.
